# RESIDENT ACTION DAY

TENANTS AND LEASEHOLDERS LEADING THE WAY FOR HOUSING AND COMMUNITIES.

## 28 SEPT 2024 10AM-5PM
## CROWNDALE CENTRE

## SCHEDULE

### MARKETPLACE OF STALLS AND ACTIVITIES

**all day,** conference suite 1st floor

### TALKAOKE POP-UP TALK SHOW | ACTIVITY

**all day,** room 3.3

### 10.30AM
### WELCOME AND OPENING SPEECHES

conference suite 1st floor

### 12PM
### WHAT IS THE HOUSING REVENUE ACCOUNT?

pre-booked, training room 5

### 12PM
### YOUTH AT THE HEART OF PARTICIPATION

pre-booked, room 3.2

### 12PM
### TESTING AND IMPROVING ONLINE INFORMATION FOR TENANTS

pre-booked, room 3.1

### BREAK AND REFRESHMENTS

### 2.00PM
### THE ST PANCRAS RENT STRIKE FILM SCREENING

conference suite 1st floor

### 3.30PM
### TACKLING DAMP AND MOULD IN CAMDEN

pre-booked, room 3.1

### 3.30PM
### FOUR MILLION HOMES: EQUALITY, DIVERSITY AND INCLUSION IN RESIDENT GROUPS

ticketed, room 3.2

IF YOU DIDN'T MANAGE TO PRE-BOOK FOR THE BREAK OUT ACTIVITIES, CHECK IN WITH OUR VOLUNTEERS ON THE DAY AS WE MAY HAVE EXTRA SPACES. THERE WILL ALSO BE PLENTY TO SEE AND DO AT THE ALL DAY MARKETPLACE!

# PROGRAMME DETAILS

## SCHEDULED ACTIVITIES AND BREAKOUT SESSIONS

**Welcome and opening speeches**
Hear from residents and councillors leading the way for housing and communities. Speeches, discussions, and Q&A will be featured.

**What is the Housing Revenue Account (HRA)? |** Talk
Session to understand what the Housing Revenue Account is, what your rent funds, and how residents are involved in decision making in this space.
Led by Housing Finance team

**Youth at the Heart of Participation |** Workshop
A taster session combining highlights from our youth coproduced masterclasses, 'from participation to facilitation' and 'youth at the heart from the start'. Join us as we share our top tips for involving and motivating young people, peer led approaches and coproduction. There will also be some time to reflect together.
Led by Abbie Mitchell, Peer Mentoring Manager and Hana Ali, Peer Mentoring Officer Fitzrovia Youth in Action

**Testing and improving online information for tenants |** Workshop
We want to hear about your experience of using the Council website as a tenant. We'll ask you to share your information needs, any problems you've had finding information in the past and you'll be taking part in paper-based testing activities. Your feedback is a valuable addition to our overall improvement work.
Led by Helen West, Content Designer from Digital Products and Services
This session is for Camden social housing tenants.

**The St Pancras Rent Strike with John Cowley |** Film screening and Q&A
Join us for a film screening of the archival documentary about Camden's 1960s rent strike, taking place at the height of the cold war. Followed by a Q&A with film maker and Camden Square TRA Secretary John Cowley.

**Tackling Damp and Mould in Camden |** Talk
Join us for an informative workshop where we'll delve into Camden Council's proactive approach to addressing damp and mould issues, highlighting our procedures for handling reports, insights into inspection materials, and effective mould wash solutions for a healthier environment.
Delivered by Camden Council's Damp and Mould project team

**Four Million Homes: Equality, diversity and inclusion in resident groups |** Workshop
Four Million Homes is a programme of knowledge and action for change in social housing – providing guidance and training on resident rights and how to stand up for them. This workshop will give an introduction to Four Million Homes and consider equality, diversity and inclusion in resident groups and structures.

The workshop will be led by Claude Hendrickson, MBE. Claude Hendrickson was the project manager for Leeds Community Homes which saw 12 unemployed Afro Carribean men and their families build new homes for themselves. He has remained a passionate advocate for BAME groups in terms of housing, self build and training/employment.

# PROGRAMME DETAILS

## MARKETPLACE OF STALLS AND ACTIVITIES

**Tenant and Resident Associations of Camden**
Share ideas and get involved with the incredible resident-led housing movement happening right here in Camden. Resident Associations (TRAs) and District Management Committees (DMCs) are making a difference, and this is your chance to hear more and get involved!

**Your health and wellbeing**
Support and information about staying healthy and well from the Council's health and wellbeing department and the community champions. Speak to our friendly team and ask any questions you have about immunisations, oral health, diabetes, getting and staying active in Camden, mental health and much more.

**Camden's Leaseholder Forum**
Learn about the Camden Leaseholders forum, the issues these residents are facing, and work to improve homes and services for this community.

**The Connecting Kitchen**
Space for residents to hear about Camden's food mission ambition to change the food system in Camden, community food projects, and healthy eating on a budget.

**Safer communities and fire safety**
Support and information advice for Camden tenants and leaseholders on staying safe on your estate, fire safety in the home and in shared areas, and high-rise building safety.

**Residents leading the way exhibition**
This exhibition celebrates the incredible stories of residents taking action in our estates and neighbourhoods. Come be inspired and discover how everyday people are making a difference to their communities.

**Housing and Repairs: Future Thinking Space**
Join us to hear about and get involved in improving our services.

**Talkaoke pop-up talk show**
This pop-up talk show will provide a fun and exciting way to have a debate, conversation or discussion about the type of creativity or culture that moves, excites and or interests residents and what big or small ideas they have for the borough and what is at the cultural heart of their community and our borough. The ideas shared and debated through the conversation will help to shape a new Cultural Strategy for the borough. Project by the artist collective The People Speak.

**Reimagining you neighbourhood activity**
Join our Young Guardians and Young Community Champions for a vision building activity reimagining and rebuilding our streets, estates, and neighbourhoods with Lego.